BUSINESS WESTERN SYDNEY

International Air Services Commission
GPO Box 630
Canberra ACT 2601
Email: Contact@iasc.gov.au

Tuesday November 17, 2026

Re: Support for proposed Jetstar services between Western Sydney International Airport and Denpasar (Indonesia – 2 October 2026)

Dear Commissioner,

I write on behalf of Business Western Sydney to strongly support Jetstar's proposal to commence direct services between Western Sydney International Airport (WSI) and Denpasar, Indonesia, as part of the Qantas Group's application for additional capacity on the Australia–Indonesia route.

A new gateway for Western Sydney
The opening of Western Sydney International Airport is a historic milestone for the people and businesses of Western Sydney and the wider region. With a population approaching three million, Western Sydney is a major city-sized market in its own right, with significant and growing demand for international travel.

For too long, Western Sydney residents have had to travel across the metropolitan area to Sydney Airport to access international flights. The opportunity to fly directly from their own region, particularly to popular destinations such as Bali, represents a major improvement in convenience, accessibility and choice.

But the real prize is not simply shifting passengers from one Sydney airport to another. It is growing the aviation market itself, enabling more people to travel internationally through improved access, greater competition and more affordable fares.

Competition, connectivity and consumer choice
Bali is one of Australia's most popular international holiday destinations, and the demand from Western Sydney is substantial. WSI estimates that approximately 44% of passengers travelling from Sydney to Indonesia originate in Western Sydney, representing some 353,000 annual trips.

Jetstar's proposed direct service would provide these travellers with a convenient alternative while encouraging additional demand, particularly among families and price-sensitive travellers.

Western Sydney is also one of Australia's most multicultural regions, with deep connections to Asia and a growing appetite for international travel. Better links with Southeast Asia would strengthen opportunities for tourism, education, business and people-to-people connections.

WSI's capacity to operate without a curfew is another important competitive advantage. It allows greater flexibility in scheduling, including late-night arrivals and departures, providing opportunities for services that better accommodate the working lives and travel preferences of Western Sydney residents.

Tourism and economic opportunity
The benefits would also flow in the other direction. Western Sydney has a growing and increasingly diverse visitor economy, from the Blue Mountains and Hawkesbury to Parramatta, Liverpool and the emerging Aerotropolis.

Direct international services can introduce new visitors to these destinations, supporting accommodation, hospitality, retail and tourism businesses while creating opportunities for employment and investment.

This is particularly important as Western Sydney develops its role as Australia's newest international aviation gateway. The success of the airport should be measured not simply by the number of flights it attracts, but by the economic activity and opportunities it generates across the region.

Sydney is now a two-airport city. The next task is ensuring both airports can offer the destinations, competition and connectivity that travellers want.

The proposed Jetstar service to Denpasar represents a practical and valuable step towards that goal. For these reasons, Business Western Sydney strongly supports the proposal and encourages the Commission to give significant weight to the consumer, tourism and broader economic benefits of establishing this new international connection from Western Sydney.

Yours sincerely,



David Borger
Executive Director
Business Western Sydney